Travel Waiver Checklist on GIT (<u>NOT</u> impacted by RB tactical cancellations)

			Options	
Risk Category	Countries/Areas	Conditions & Process	Cancellations	Reroute/ Date Change
AREAS WITH TRAVEL RESTRICTION	Hubei, Jiangsu, Zhejiang Provinces in China	Apply to all RB guests, subject to below:		
	Islamic Republic of Iran	 _No restriction on ticket purchased period _For travel up to 31.05.20 <u>Refund on air ticket</u> _Non-refundable ticket fares T&C treated as 'Flexible' _PNR to be update with remark 'WUHAN VIRUS WAIVER' <u>Refund/Cancellation of RB Ancillaries</u> _Allow on RB Upgrade, Chargeable seat & Prepaid Baggage only. <u>Refund on EMD-RSVT</u> _EMD validity for 12 months from date of issuance. _Refund of air ticket + RB ancillaries to be combine into one (1) EMD. _EMD-RSVT to be use for purchase of air tickets traveling on any RB Network and/or any RB ancillaries 	From China: _Full refund _Full refund _Deposit refund allowed (China CAA Regulation)	
	Italy			
	France			
	United Kingdom			_Waive fee _One time change free _Fare difference applies New traveling date must commence not later than 30.Sep.20 (subject to seat availability) _PNR to be update with 'OSI BI WUHAN VIRUS WAIVER' and appended on ticket endorsement.
CATEGORY A Sustained community transmission evident	Mainland China (except Hubei, Jiangsu, Zhejiang)			
	Republic of Korea			
CATEGORY B Limited community transmission, large clusters observed	Germany			
	Hong Kong SAR (China)			
	Japan			
	Singapore			
	Malaysia (excl. Sabah, Sarawak and Labuan)			
	United States of America			
CATEGORY C Evidence of local transmission	Taiwan (China)			
	Thailand			
	Vietnam			
	Indonesia			
	Philippines		booking travel before 30th September	
CATEGORY D Isolated cases, mainly imported	Other COVID-19 affected countries		2020.	